



## SAFE SPA & BEAUTY POLICY

All our initiatives comply with the guidelines of the national protocols on epidemiological containment.

### **OUR CUSTOMERS:**

We only welcome customers upon reservation. Both external customers and hotel guests are monitored by measuring body temperature. The use of the mask and disposable gloves is mandatory before entering the treatment rooms and before entering the Spa and during beauty treatments. In the Spa, given the adequate distance between people, it will be optional for guests and mandatory for operators. We will provide our guests with disposable or reusable sheets after treatments / washing at high temperatures.

### **OUR OPERATORS:**

All our operators are constantly updated and trained on anti-covid-19 measures; they work with masks, disposable gloves, plexiglas visors or protective glasses, overshoes, lab coats and disposable or reusable sheets after treatments / washing at high temperatures.

### **OUR WELLNESS SPACES:**

In the various cabins of the beauty farm as at the entrance to our wellness area, there are hand sanitizing gels and disposable gloves as well as essential information aimed at epidemiological containment. Sterilized or / and packaged equipment is used. Compliance with the safety distance is monitored. The sanitization of all spaces, including the air ducts, is carried out using safe products based on sodium hypochlorite and alcohol; the swimming pool is not enriched with our Dead Sea salts but with sodium hypochlorite. The steam bath and emotional showers will not be available. All spaces are used, where possible, alternating and rotating or with hourly or daily detachments.

### **OUR WELLNESS AND BEAUTY TREATMENTS:**

Our wellness and beauty treatments, if necessary and based on the influx of people, will be reduced in minutes by about 20% to allow adequate sanitation of the wellness area and cabins: for example: a 50 minutes treatment. it can last 40 minutes; a 2 minutes treatment can last 20 minutes; if necessary, access to our Spa, already at time slots, will be allowed for a maximum of 1 hour and 45 minutes rather than 2 hours, with entry at odd times of maximum 4-6 people at a time. If possible, exclusive use of the Spa will always be privileged.

***We are waiting for you in Urbino to relax in complete safety !!!***